

The Event: Celebrating ‘Azadi ka Amrit Mahotsav’ ,as a part of which a webinar was organised by Civil Society, Department of Political Science , under the Convenorship of Dr Gopinath Pillai.

Date: January, 28, 2022

Theme : “Navigating the Challenges in Public Service Delivery”,

Time: 10 am

Platform: Google Meet

The ‘Civil Society’, of Sri Guru Nanak Dev Khalsa College, Delhi University, takes pride in celebrating the “Azadi Ka Amrit Mahotsav’. As a part of the same , a series of events are being organised, one of them in the series had been a webinar organised on January 28, 2022, under the theme “Navigating the Challenges in Public Service Delivery”, under the convenorship of Dr Gopinath Pillai. The Civil Society had invited, Ira Singhal, Civil Servant AIR 1, UPSC Civil Services exam, 2014, and had been serving in various capacities in the Government of India. The webinar began with an introductory address by the convenor of Civil Society, Dr Gopinath Pillai, who welcomed the speaker. The webinar had been primarily centred on the role and importance of government as far as providing services to the public at large is concerned. The speaker tried to explain the dynamics of the entire process by giving very relatable examples and shared her experiences of working as an officer in the field. The primary emphasis was laid on, what are the difficulties which are being faced by the civil servants in dealing with the social issues confronting the society and in what manner the situations are dealt with. She highlighted the problems which are being faced by the state and country as far as inefficiency at the administration level is concerned and the need to fill the gaps by upgrading the civil services which are the permanent executive of the country. The session of addressing the students was followed by a question answer session. The speaker in a very detailed and student friendly manner answered the questions of the students and also explained different facets of public services like how to deal with corruption on every day level, role of education and awareness and how as citizens one can help the civil servants in order to free the country of socio political evils and malpractices such as dowry , child labour and child marriage at the ground level. The interactive nature of the webinar made it a very insightful and vibrant experience and students had a lot of knowledge and information by the end of the session.